

Bluff Country Co-op Board Meeting Minutes

Monday, January 11, 2021

6pm – 8pm

Virtual meeting via Zoom

Attendees: Dawn Schreiber, General Manager; Alexa Shapiro, Administrative Assistant, Heather Kitching; Wellness Manager

Board Members Present: Jenn Baechle, Aurea Osgood, Ian Nicholson, Kay Pedretti, Heather Lorenz, Laura Johnson, Josh Datta, Ann Lichliter, Alex Sharp; alternate board member

TOPIC	DESCRIPTION	ACTION/OUTCOME		
		Yay	Nay	Abstain
Owner Member Forum	<ul style="list-style-type: none"> ● No discussion was had. 			
December Task Review	<ul style="list-style-type: none"> ● No tasks were carried over. 			
Review December Minutes	<ul style="list-style-type: none"> ● Aurea motioned to approve the minutes. Laura seconded. 	8	0	0
Strategic Work	<ul style="list-style-type: none"> ● Columinate Meetings <ul style="list-style-type: none"> ○ A discussion was had regarding meeting times. ○ Columinate will be a resource for the GM search. Dawn will be leaving the Bluff Country Co-op in six months. 			
Committee Updates	<ul style="list-style-type: none"> ● Committee Membership for 2021 <ul style="list-style-type: none"> ○ Board Development Committee <ul style="list-style-type: none"> ■ Ann Lichliter, Aurea Osgood, Ian Nicholson, Kay Pedretti. Ann will be the Chair. ○ Finance Committee <ul style="list-style-type: none"> ■ Aurea Osgood, Heather Gerdes, Joshua Datta. Aurea will be the Chair. ○ Food Equity Committee <ul style="list-style-type: none"> ■ Laura Johnson, Alex Sharp, Jenn Baechle, Ann Lichliter. Jenn will be the Chair. 			

	<ul style="list-style-type: none"> ○ Ownership Outreach Committee <ul style="list-style-type: none"> ■ Laura Johnson, Ian Nicholson, Joshua Datta, Jenn Baechle. Ian will be the Chair. ○ GM Search Committee <ul style="list-style-type: none"> ■ Aurea Osgood, Ian Nicholson, Ann Lichliter, Alex Sharp, Jenn Baechle. Aurea will be the Chair. ○ Community Fund Advisory Council <ul style="list-style-type: none"> ■ Jenn Baechle 			
B5: Treatment of Consumers	<ul style="list-style-type: none"> ● The co-op received over 200 customer surveys with generally positive responses. The board discussed other metrics that can be used for measuring customer satisfaction. <ul style="list-style-type: none"> ○ Aurea motioned to approve. Ian seconded 	8	0	0
GM Update	<ul style="list-style-type: none"> ● There have been recent staffing changes, including a new Chill Buyer. The Co-op signed on with NCG for a direct mail service that is heavily subsidized and provides additional benefits for the owners. There will also be some Valentines Day specials. <ul style="list-style-type: none"> ○ Aurea motioned to approve the GM report. Ann seconded. ● Melanie Williams' ownership will be transferred over to Bruce Williams. Ian motioned to approve. Laura seconded. 	8	0	0
		8	0	0

Tasks	Responsible Party
<ul style="list-style-type: none"> ● If you have concerns about the Statement of Agreement Form, let Kay know. This will be a topic for the spring retreat. 	Board
<ul style="list-style-type: none"> ● Check to see if Bruce Williams is the beneficiary on Melany William's preferred shares 	Dawn